



Dilussostone®
modified acrylic solid surface

10 Years Residential and Business Use Limited Warranty.

Your new Dilusso Stone® Solid Surface installation entitles you to certain quality assurance standards as provided in this 10 Years Residential and Business Limited Warranty. To obtain information and service under this warranty, contact the source from whom you purchased your Dilusso Stone® Solid Surface installation or call 787.837.2720 for more information.

World's Highest Standards Certifications



Residential and Business Use Limited Warranty

The following warranty applies to you, the owner of a permanent installation of Dilusso Stone® when installed by an authorized fabricator/installer and purchased in Puerto Rico. Dilusso Stone® at its option, will repair or replace, without charge, Dilusso Stone® product if it fails due to any manufacturing defect (as determined by an authorized warranty service agent) during the first 10 years after initial installation, except for damage caused by physical, chemical or other abuse, damage from excessive heat, use in certain applications, or acts of nature.

“Physical, chemical or other abuse” includes any use of the installation that is unreasonable considering the normal and expected uses of such installations in a residence, and includes, but is not limited to, damage from vandalism, use of improper cleaning solutions, leaving substances, such as bleach or drain cleaner on the product without prompt cleaning, the dropping of heavy objects on the countertop or in the sink, or product which has not been maintained in accordance with the Dilusso Stone® Care and Use Guide, which is available on this website.

“Excessive heat” means exposure to heat of such a degree that white marks, white rings or cracks appear on the product. Cracking around a cook top may appear by permitting cookware that is on or partially on a heating element to overhang the countertop causing excessive heat on the countertop or from using high temperatures for excessively lengthy periods of time. Common sense should be exercised by using a rubber footed trivet when putting a hot object directly from a heat source onto the product or when exposing the product to heat.

“Acts of nature” include, but are not limited to, exposure to the outdoors, weather effects and fire.

This warranty does not cover products made by other suppliers or manufacturers, nor does it cover installations of Dilusso Stone® which are not performed by an authorized fabricators/installers. The warranty covers seam performance but not appearance. Silicone seams do not constitute part of the Dilusso Stone® installation and accordingly are not covered by this warranty. Furthermore, this warranty does not cover any damage to Dilusso Stone® caused by or arising out of improperly installed, used or maintained appliances (including garbage disposals) which are either built into Dilusso Stone® or placed or stored.

Subject to the conditions below, this warranty is transferable to the next purchaser of your home providing the new owner writes to Dilusso Stone® to register the installation under the new owner’s name. If after, or during installation, you decide that you do not like the color you selected, replacement is not covered by this warranty.

Repair or Replace

Dilusso Stone® will repair any area of the installation that has a manufacturing defect. If a repair is not possible, Dilusso Stone® will replace the defective area of the installation. Dilusso Stone® will pay for the cost of the product, removal and replacement of the original installation of product only. Repair or installation will be performed by an authorized Dilusso Stone® fabricator/ installer and Dilusso

Stone® reserves the right of choosing it's own authorized Dilusso Stone® fabricator/ installer. You will be responsible for any other costs associated with or arising out of the repair or replacement. Whether Dilusso Stone® performs repair or replacement of your installation, we will seek to obtain the best possible result, but exact color match cannot be guaranteed. Should we elect to replace your Dilusso Stone® installation, your warranty will continue from the original date of installation and not from the date of repair or replacement.

Specific Rights

Dilusso Stone® obligation to you is limited solely to repair or replacement of the Dilussostone® product purchased, including necessary reasonable labor charges as noted above. No implied or expressed warranty of merchantability or fitness for a particular purpose is granted by this warranty except as expressly stated herein. Except as provided herein, Dilusso Stone® shall not be liable in either tort or contract for any loss or direct, consequential or incidental damages arising out of the use or inability to use Dilussostone®. You shall reasonably cooperate with Dilusso Stone® or its representatives in their efforts to perform their obligations under these warranties.

To qualify for repair or replacement, the owner must provide the original sales receipt or other documentation acceptable to Dilusso Stone® which demonstrates proof of purchase of the Dilusso Stone® installation, clearly showing both the date of purchase and that the installation was performed by a n Dilusso Stone® authorized fabricator/ installer.

The foregoing is the only warranty made by Dilusso Stone® for Dilussostone® Solid Surface. No representative, dealer or any other person is authorized to make or makes any warranty, representation or promise on behalf of Dilusso Stone® with respect to such products. No terms or conditions other than those stated herein or provided by law, and no agreement or understanding, oral or written, in any way purporting to modify this warranty shall be binding upon Dilusso Stone® unless made in writing and signed by an authorized employee of Dilusso Stone®.

This warranty gives the purchaser specific legal rights; other rights may also be available which may vary from state to state or, in Canada, from province to province.

This Residential 10-year Limited Warranty coverage for Dilusso Stone® is your ultimate assurance of lasting quality. For more information about this warranty, please contact Dilussostone® directly by writing or calling:

Dilusso Stone® Solid Surface

Call Box 3501-243

Juana Díaz, PR 00795

Phone: 787.837.2720

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